

**NORTH EAST REGIONAL INSTITUTE  
OF EDUCATION, Umiam, Ri-Bhoi**

**SHORT TENDER INVITING QUOTATIONS**

Quotations on sealed envelope are invited from manufacturers, their authorized dealers / distributors, for extended warranty / renewal of CISCO, SOPHOS, DELL networking and security devices with 03 years onsite warranty.

Interested firms may visit Institute website <http://nerie.nic.in/> for complete details. Last date of receipt of quotation is up to 11-10-2021.

Date : 20-09-2021

Sd/-  
**Principal**



उत्तर पूर्व क्षेत्रीय शिक्षा संस्थान  
NORTH EAST REGIONAL INSTITUTE OF EDUCATION  
राष्ट्रीय शैक्षणिक अनुसंधान एवं प्रशिक्षण परिषद  
(NATIONAL COUNCIL OF EDUCATIONAL RESEARCH & TRAINING)  
(मानव संसाधन विकास मंत्रालय, भारत सरकार के अधिन एक स्वायत्त संगठन)  
(An Autonomous Organization under Ministry of Education, Government of India)  
उमियाम, शिलांग – 793103, मेघालय  
Umiam, Shillong – 793103, Meghalaya  
फोन /Ph. No.: 0364-2570009, ई.मेल /Email: [nerie.ncert1@gmail.com](mailto:nerie.ncert1@gmail.com)  
फैक्स/Fax No.: 0364-2570062/24 वेब साईट/Web Site: <http://nerie.nic.in>

फा. स./No.F.1-35/2015-NERIE/ESSTT/IIC/Part-file/ 1019

दिनांक/Dated: 20<sup>th</sup> September, 2021

**NOTICE INVITING QUOTATION FOR EXTENDED WARRANTY/RENEWAL OF NETWORKING AND SECURITY DEVICES OF THE INSTITUTE.**

Quotations on sealed envelope are invited from the manufacturers, their authorized dealers/distributors, for providing extended warranty/renewal of networking and security devices of the Institute (Technical specifications and services required are given in Annexure - 1)

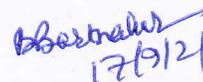
The Interested manufacturers and their authorized dealers/distributors may send the quotations/estimate against each item as per Annexure -2 in sealed envelope superscribed as **quotations for extended warranty/renewal of networking and security devices.**

Quotations may be addressed to the Principal, NERIE-NCERT, Umiam, Ri-Bhoi District, Pin – 793103, Meghalaya.

The last date of receipt of quotation is upto 11<sup>th</sup> of October 2021. Quotations may be sent either by post/courier or may be dropped in the Box placed in the Establishment Section of the Institute. The Institute will not be responsible for postal delay or otherwise.

**Terms and Conditions:**

1. The firm should be original Equipment Manufacturer (OEM)/Authorized dealer/distributor of OEM for providing services of networking/security devices.
2. Firms quoting as authorized Distributors/Dealers of the manufacturers will be required to furnish valid authorization from the manufacturers.
3. Firm as authorized agent should have provided onsite services/after sale services in Shillong and documentary proof of supply/service provided by the firm may be enclosed.
4. Firm shall submit a copy of GST Registration Certificate of the firm.
5. Firm should be in existence in core networking/security devices sales and services business for the last 3 years.
6. Firm should have direct support Centres for Shillong. In case of support through service partners details of customers supported by the service partners to be attached.
7. The rate quoted shall be inclusive of all taxes. Transportation charges (if any) for visit to the Institute for configuration/installation of the licenses shall be provided separately.
8. The firm shall be responsible for installation/configuration of the devices.
9. Payment is subject to satisfactory certification given by the concerned section.
10. All the documents attached along with the quotations should be duly signed and sealed by the proprietor/authorized representative of the firm
11. Services are to be provided within 15 days from the date of receipt of supply order
12. The vendor must have a registered toll free number and helpdesk support system for ticket generation and resolution. The firm should have qualified technical engineers to tackle the issues as escalated and provide solutions on a priority basis.
13. Issues raised shall be tackled/resolved by the firm within 72 hours' time from the time of reporting, either by email or telephone
14. The Institute reserves the right to (a) accept or reject any/all the quotations submitted by the parties, and (b) cancel the process at any time without any liability and assigning any reason thereof.
15. For any further clarification, kindly contact at No. 9401620371.

  
(B. Barthakur)  
Principal

Annexure – 1

Technical specifications of the items for which warranty extension is required

Sl. No.	Brand	Model No.	Qty	Type of Services required	Warranty Period required
1.	CISCO	AIR-CT2504-K9 Cisco Controller	01 no.	1. Warranty extension/renewal of devices 2. Technical support (onsite/remote/offsite) 3. Free replacement facility (pick up and drop) during the warranty period.	03 years
		Cisco AIR 1852i-D-K9802.11ac Wave, 4*4:SS, Int Ant; Dreg Dom	10 nos.		
		AIR PWRINJ5 Power Injector (802.3af) for AP 1852i	10 nos.		
2.	SOPHOS	SOPHOS XG210	01 no.	1. Renewal of Enterprise Guard with Enhanced Support including Network & Web Protection Subscription for 03 years. 2. Replacement of faulty unit (pick/drop) Technical Support (onsite/remote) as and when required.	03 years
3.	DELL Server	Power Edge 730 xD (Service tag Sr. No. 9S3S9P2, 9S3Y9P2)	02 nos.	1. Renewal of Warranty. 2. Offsite Technical Support, spare parts.	03 years
		2xIntel Xeon E5-2620 v4, 2.1 Ghz, 20M Cache, 8.0GT/s QPI, Turbo, HT, 8C/16T (85W)/2x8GB RDIMM, 2400 MT/s, Single Rank, x8 Data Width/3x600GB 10K RPM SAS 2.5in Hot Plug Hard Drive/8X DVD ROM, USB EXTERNAL/Dual, Hot Plug, Redundant Power Supply (1+1), 1100W/Broadcom 5720 QP 1Gb Network Daughter/Dell Wired Mouse MS116 Black/Dell Wired Keyboard KB216 Black (English)			

**FORM FOR QUOTATION**

Name of the firm			
Address of the Firm			
Telephone:			
Email:			
Website:			
Sl No.	Contact details of the person authorized to make commitments to NERIE		
1.	Name		
	Designation		
	Mobile no:		
	Fax No.		
	Email ID		
2.	Tick the appropriate box whether authorization letter enclosed (Yes/No) from the OEM) on Annexure -2		
	Yes	No	
3	References (To attach proof , names of two or more buyers (with name of contact persons, their designations, complete postal address, telephone, email address, location of supply to whom similar equipment were supplied in the past two years and to whom reference may be made by Principal, NERIE regarding the bidder's technical and delivery ability.		
Name of Buyer			
<b>Firm – 1</b>	<b>Model no. of the items to be specified</b>	<b>Location where supplied</b>	<b>PO No. and Date</b>
<b>Firm -2</b>			



Service Support Details

Sl. No.	Location	Whether local support available at the Location (Yes/No	In respect of Column 3, if response is "NO" specify location from which support is extended	Service Support Own or through Franchise	Address and Telephone No. (for response specified in Column 5)	Working days and hours
1	2	3	4	5	6	7